



aircharge®

*How To:*  
Maintenance Guide

# Aircharge Maintenance Guide

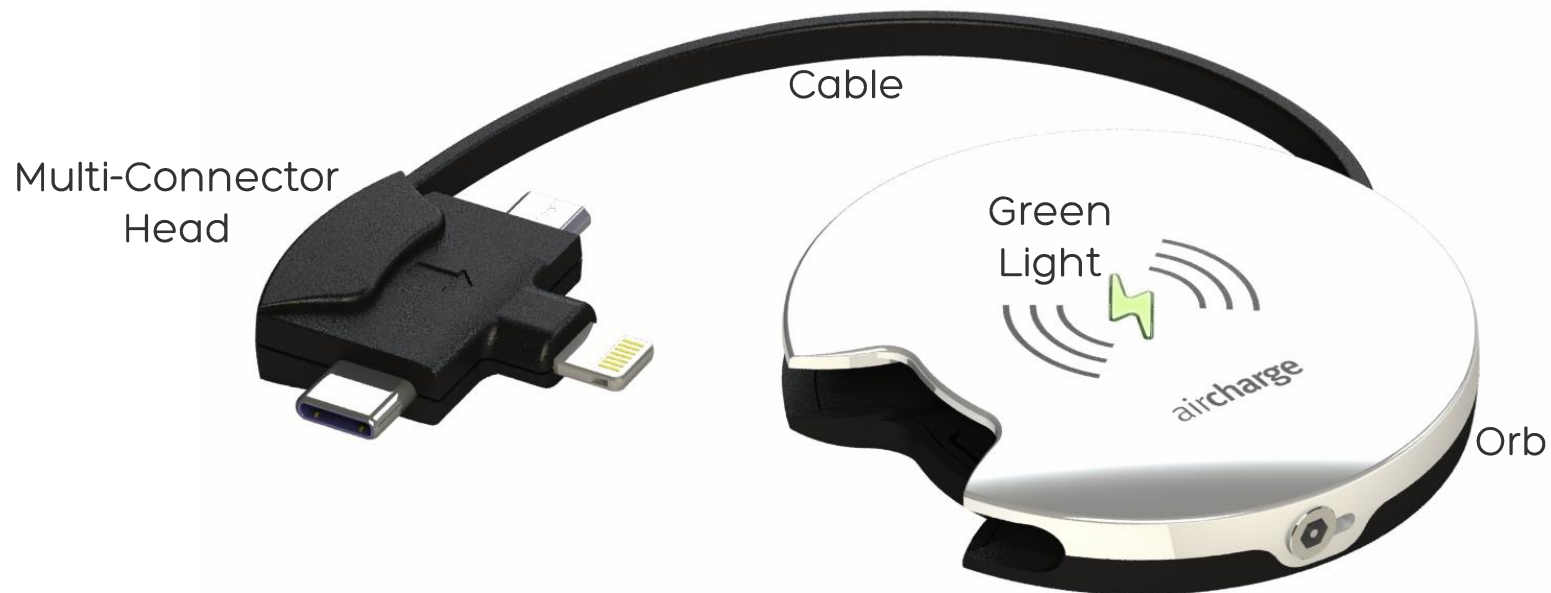
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# Checking Orbs

Over time, you may find that the 'Orb' adaptors, being in the hands of the general public can be damaged.

As with any other cable element, non-visible damage can occur to the internal elements of the cable as they are bent, twisted and moved during use.

Below is the terminology of the 'Orb' that will be referred to in the following pages:



# Checking Orbs

These checks should be performed  
on a Weekly or Bi-Weekly basis:

## Checking for Damage

Is the Multi-Connector head still  
attached to the cable, are all 3  
connectors present and intact?

Yes

No

Replace the Orb  
(See page 5)

Yes

Yes

Connect your phone to the  
appropriate connector and ensure  
the Orb is placed on the Charger.  
Is the phone charging?

Yes

No

Does the Green  
light turn on?

No

Does the charger  
work with a  
compatible phone?

No

Great, Everything is Working!

Contact Aircharge Support  
01235 773373  
[support@air-charge.com](mailto:support@air-charge.com)

You can check Smartphone  
compatibility here:



# Replacing Orbs

Should an orb need to be replaced, you should have all of the required tools to do so included within your spares kit.

If any replacement components are needed, please contact Aircharge Sales (see page 11).



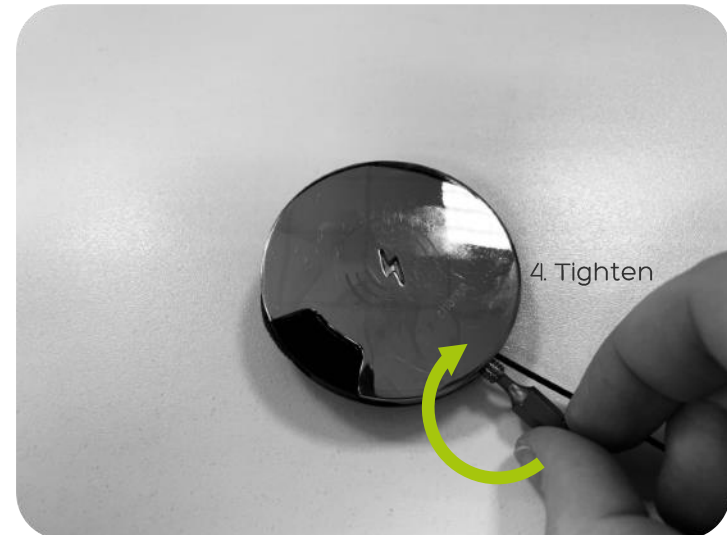
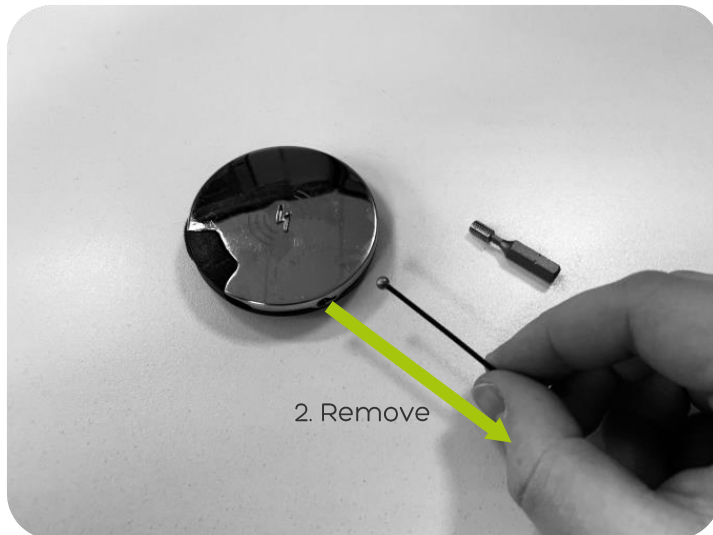
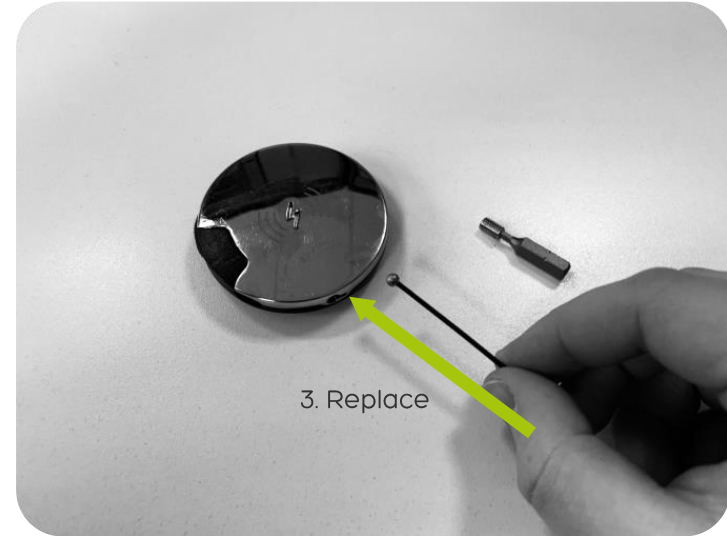
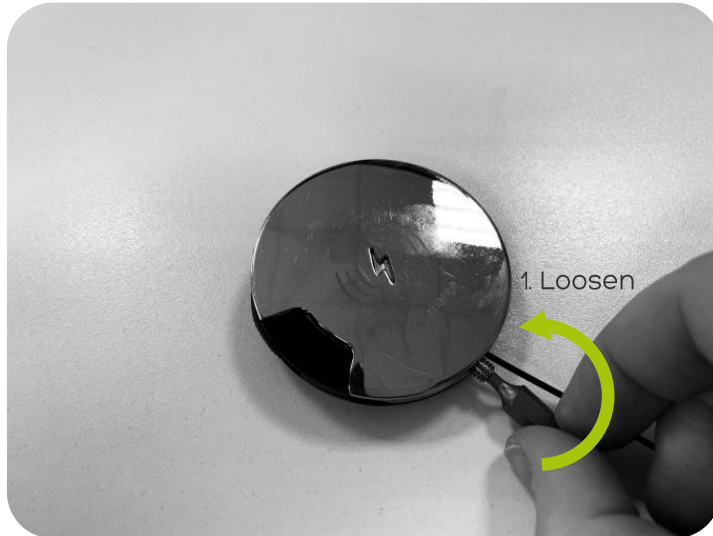
You can watch an Orb replacement video here:



# Replacing Orbs

Should an orb need to be replaced, you should have all of the required tools to do so included within your spares kit.

If any replacement components are needed, please contact Aircharge Sales (see page 11).





## **How do I safely clean an Aircharge Nylon Surface Charger?**

To clean a Nylon Surface Charger, Aircharge would recommend you use a clean cloth or paper towel.

## **What if Food or Drink has been spilt on the Surface Charger?**

For more stubborn contaminants or stains such as food or dried liquid, Lightly dampen a section of a cloth with water and gently wipe the surface, then go over it again with a dry section of the cloth to wipe away any moisture.

If the stain remains, you can also try using a mild soap-and-water solution.

## **Can I use cleaning chemicals on the Nylon Surface Charger?**

Aircharge would recommend against using harsh chemicals or cleaning solvents on the Surface Charger in order to preserve the longevity of the silicone ring, however cleaning chemicals can be used sparingly. Some Nylon Surface Chargers will employ a polycarbonate ring, which will be able to withstand standard cleaning chemicals.

# Cleaning



## **How do I safely clean the screen of an Aircharge Gorilla Glass Surface Charger?**

To clean a Gorilla Glass Surface Charger, Aircharge would recommend you use a soft, lint-free cloth. For fingerprint smudges, dust, and lint, wipe the screen gently using a dry microfiber cloth.

We recommend not to use paper-based towels as they can contain particles that may leave scratches on the Glass.

## **What if Food or Drink has been spilt on the Gorilla Glass Surface Charger?**

For more stubborn contaminants or stains such as food or dried liquid, Lightly dampen a section of a microfiber cloth with water and gently wipe the Glass, then go over it again with a dry section of the cloth to wipe away any moisture.

If the stain remains, you can also try using a mild soap-and-water solution.

## **Can I use cleaning chemicals on the Gorilla Glass Surface Charger?**

Aircharge would recommend against using window cleaners or other harsh chemicals or cleaning solvents on the Gorilla Glass Surface Charger in order to protect the chemical coating on the Glass.

The Aircharge Gorilla Glass Surface Charger contains an adhesive seal beneath the glass and surface it is installed into, this helps prevent liquid ingress into the surface and the charger. To protect this seal, Aircharge would recommend against the use of any cleaning products that contain Isopropyl Alcohol on the chargers.





## **How do I safely clean an Airbridge?**

To clean an Airbridge, Aircharge would recommend you use a clean microfiber cloth to remove any fingerprints and smudges.

## **What if Food or Drink has been spilt on the Airbridge?**

For more stubborn contaminants or stains such as food or dried liquid, Lightly dampen a section of a cloth with water and gently wipe the surface, then go over it again with a dry section of the cloth to wipe away any moisture.

If the stain remains, you can also try using a mild soap-and-water solution.

A slightly moistened cotton bud or non-coarse brush may help to clean hard to reach areas.

## **Can I use cleaning chemicals on the Airbridge?**

Aircharge would recommend against using harsh chemicals or cleaning solvents other than metal polish on the Airbridge.



## How do I safely clean an Aluminium PoD Block?

To clean an Airbridge, Aircharge would recommend you use a clean microfiber cloth to remove any fingerprints and smudges.

## What if Food or Drink has been spilt on the PoD?

For more stubborn contaminants or stains such as food or dried liquid, Lightly dampen a section of a cloth with water and gently wipe the surface, then go over it again with a dry section of the cloth to wipe away any moisture.

If the stain remains, you can also try using a mild soap-and-water solution.

## Can I use cleaning chemicals on the PoD?

Aircharge would recommend against using harsh chemicals or cleaning solvents on the PoD, especially around the display image.

Should any of the Aircharge equipment, with the exception of Orbs (due to their consumable nature), be damaged, please contact Aircharge Support in the first instance.

[Support@air-charge.com](mailto:Support@air-charge.com)

01235 773373

Mon-Fri 9am-5pm

Should replacement Orbs be needed, please contact Aircharge Sales:

[Orders@air-charge.com](mailto:Orders@air-charge.com)

01235 773370

Mon-Fri 9am-5pm



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